

ADDENDUM FOUR, QUESTIONS and ANSWERS

Date: July 19, 2019

To: All Bidders

From: Julie Schiltz/Teresa Fleming Buyers
AS Materiel State Purchasing Bureau

RE: Addendum for Request for Proposal Number RFP 6102 Z1 to be opened August 8, 2019, at 2:00 P.M. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

<u>Question Number</u>	<u>RFP Section Reference</u>	<u>RFP Page Number</u>	<u>Question</u>	<u>State Response</u>
1.	Performance Guarantee	Pg. 3	Please provide an example of the calculation for a PG will be measured monthly and assessed quarterly	Metrics will be measured by month with penalties assessed quarterly. For example, if January metrics are not met, but February and March are met – then penalties will be paid out by the contractor or applied as a credit to the following months invoice for January at the end of Q1.
2.	RFP Response Section IV Payment D. Claims Reimbursement	Pg. 23	Is it the intent of the State of Nebraska to change the timing of the claims reimbursement from the timing that is in place today?	Currently 93% of clean claims in 15 business days. 99% of all paid in 30 business days. New Performance Guarantees are 95% clean claims within 12 business days and 99% of all paid with 45 business days.
3.	RFP Document – Section I. SUBMISSION OF PROPOSALS; and COST PROPOSAL Tab 1A - Instructions	Page 3	SUBMISSION OF PROPOSALS Bidders should submit one proposal marked on the first page: "ORIGINAL". If multiple proposals are submitted, the State will retain one copy marked "ORIGINAL" and destroy the other copies. The Bidder is solely responsible for any	The Bidder should email the claims data file securely to Loraine.Epperly@nebraska.gov include the RFP number in the email. If the Bidder has any difficulties submitting the claims data file, the Bidder must immediately notify the State by emailing Julie.Schiltz@Nebraska.gov of the issue.

			<p>variance between the copies submitted. Proposal responses should include the completed Form A, "Bidder Contact Sheet". Proposals must reference the RFP number and be sent to the specified address. Please note that the address label should appear as specified in Section I B. on the face of each container or bidder's bid response packet. If a recipient phone number is required for delivery purposes, 402-471-6500 should be used. The RFP number should be included in all correspondence.</p> <p>The requirement above mentions one hardcopy response in binder format is needed; however, the State's Cost Proposal (tab 1A) is requesting bidders provide a detailed medical repriced claim file, which will not be able to be printed into a hardcopy output due to its size. Our Plan does not release proprietary or PHI information on thumb drives or CDs for security purposes. Can the State provide bidders a secured email address to use for sending the detailed Claim Repricing File response, plus any other large data file responses that cannot be printed? Or, if we are to use Segal's SFTP site, can you please provide those instructions?</p>	<p>The Bidder should submit the Cost Proposal documents with the proposal response as indicated in Section I. Procurement Procedure I. Submission of Proposals per the Schedule of Events.</p>
4.	Round 1 Questions – Response to question 43:		Regarding the "Optum Bank charges the member \$1/month until the participants balance	There are no additional admin fees charged by Optum Bank for the HSA accounts.

	<i>As of 6/1/19 there are 554 HSA participants, Optum Bank charges the member \$1/month until the participants balance reaches \$500</i>		reaches \$500", is there an additional admin fee that Optum Bank charges the State for the HSA? How many participants are over the \$500 range? What is their average cash balance / invested balance / total balance? Will they have a debit card to achieve interchange?	As of 6/30/19, 384 HSA accounts had a balance of \$500 or over. The average HSA account balance is \$1,294, The total account balance is \$1,317,047. The total amount invested is \$260,033. Average amount invested is not available. Yes, a debit card is used to achieve the interchange. Optum Bank does not charge any interchange fees on the debit cards associated with the employee's HSA accounts.
5.	Attachment A – Bidder Questionnaire, item 1.9	4	Personal references are not standardly included in the resumes and/or biographies of proposed personnel that we provide. Will the resumes and/or biographies we provide be accepted without this information?	The State is requesting bidder references of clients who have worked with the proposed team members to attest to their experience.
6.	General Question		How may Wellness Kiosks does the state provide to employees?	The State does not have Wellness Kiosks.
7.	General Question		Please describe the Wellness Kiosks.	Please see the answer to question 6.
8.	General Question		How many members have enrolled in the Real Appeal program?	As of 5/31/19, there are 1,934 members enrolled.
9.	General Question		Is the Wellness program funded through the health plan administration fee? If so, should our proposal build a PEPM amount into our administration fee?	Yes Per the Cost Proposal Tab 2A, Medical ASO Fees, Wellness programming must be included in the ASO fee.
10.	General Question		Is the State going to continue its relationship	Workday is currently the State's HR system of record.

			with Workday? Or, should we provide an alternative solution with our proposal?	The bidder should provide a response which best meets the requirements of the RFP.
11.	1.151	27	Confirm if you receive each of these reports today.	Below provides an answer to whether or not the State currently receives the reports listed in Attachment A, Pharmacy Benefits Reporting, question 1.151, a-o. a. Yes b. Yes c. No d. Yes e. No f. Yes g. Yes h. No i. No j. Yes k. Yes l. Yes m. Prior Authorization- No Clinical reporting – Yes n. Yes o. Yes
12.	1.42- 2D		Provide provide us the definition of "Other Facilities".	An example of "other facilities" would be a free-standing Emergency Room facility.
13.	1.106	19	Please clarify with a few examples to help us better understand what you are referring to here regarding forms of treatment.	For example, in a rural area there may not be any pediatric neurologists. Indicate what services are not available and what provisions are made for patients requiring these services.
14.	6102 Z1 RFP. Terms & Conditions. J3 Personnel	10	Does "personnel" refer to bidder's personnel, or the state's employees?	"Personnel" refers to the bidder's personnel.
15.	6102 Z1 RFP.		Are sections II-IV of the RFP state's proposal for the entirety of the contract terms? To the extent that the bidder feels there are topics not covered, how	Sections II – IV are the State's terms and conditions. The bidder may reject terms and provide an alternative with the response. Bidder may submit additional terms that are not covered for the State's consideration.

			would the state like bidder to include those terms?	State Statutes are not negotiable.
16.	6102 Z1 RFP. Section II (N).	12	What is the total potential scope of the contract? How many additional lives could be added through this provision?	Political subdivisions are allowed to take advantage of the terms of the contract however political subdivisions would execute their own contract separate from the State's.
17.	6102 Z1 RFP. Section III (D).	16	Can the State clarify if the last sentence is a go forward requirement (meaning we need to ensure it for every subcontractor we bring in if awarded the contract), or a requirement on existing contracts (meaning we need to review all subcontracts we are currently using and make sure similar provision is included)?	The requirement applies to all subcontractors.

This addendum will become part of the proposal and should be acknowledged with the Request for Proposal response.